



CSQ IS A CERTIFICATION SYSTEM OF IMQ, MANAGED IN COOPERATION WITH CESI AND ISCTI

STD: ISO 9001:2008

SUPPLEMENTARY PAGE

ACT. N°: 03

Page

3

of 3

FIRM	REGISTERED NAME <b>Matini Hospital of Kashan</b>	DATE <b>03/01/15</b>	FILE N° <b>22746</b>
------	---	-------------------------	-------------------------

The Quality Management System (QMS) *Surveillance Audit* was conducted as scheduled based on ISO 9001:2008 requirements, customer specific requirements in addition to national, internal legal and regulations, also the designed and documented Quality management system of organization.

**Scope: “providing of educational and medical services in EYE and ENT”**

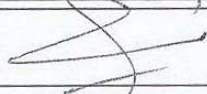

There are some Positive Points (PPs) which can be benchmarked for other activities and/or processes as follows:

- Good control in customizing requirements of Health Reference Laboratory;
- Good activities in clinic resulting in drastic client satisfaction;
- Top management commitment to QMS and personnel awareness;
- Effective supervision on sub-contractors activities (utility and ambulance).

The audit team has found the following Opportunities For Improvement (OFIs) which may lead to future non-conformities and need more attention:

- To improve in evaluate effectiveness of implemented training courses based on purpose and for each personnel separately;
- Better data gathering (sampling) for monitoring of indicators in QA dep;
- More focus on definition of measurable targets.

At last, there is A minor non-conformity. So, the implemented **QMS IS IN COMPLIANCE** with ISO 9001:2008 requirements and the current certificate will be valid till the next year. The organization will provide the corrective action plans to IMQ-Tehran office within established period. The next audit will be conducted based on related schedule.

CONTACT PERSON <b>Ms. Ghesmat Konandeh</b>	SIGNATURE 
ASSESSOR <b>M. Nadali</b>	SIGNATURE 



CSQ IS A CERTIFICATION SYSTEM OF IMQ, MANAGED IN COOPERATION WITH CESI AND ISCTI

STD: ISO 14001:2004

SUPPLEMENTARY PAGE

ACT. N°: 03

Page 3 of 3

FIRM	REGISTERED NAME <b>Matini Hospital of Kashan</b>	DATE <b>03/01/15</b>	FILE N° <b>22747</b>
------	---	-------------------------	-------------------------

The Environmental Management System (EMS) surveillance audit was conducted as scheduled based on ISO 14001:2004 requirements, international, national and internal legal and regulations also the designed and documented Environmental management system of company.

The scope is **“providing the educational and medical services in Eye and ENT”**

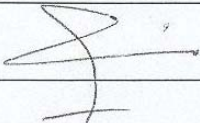

There is one Positive Point (PP):

- Top management commitment to EMS and personnel awareness
- Activities to decrease the energy consumption such as buildings insulation, use of capacitor bank

The audit team has found the following Opportunities For Improvement (OFIs) which may lead to future non-conformities and need more attention:

- Introducing the environmental key performance indicators

At last, there is no non-conformity. So, the implemented EMS IS IN COMPLIANCE with ISO 14001:2004 and the current certificate will be valid till the next year. The next surveillance will be conducted based on related schedule.

CONTACT PERSON <b>Ms. Ghesmat Konandeh</b>		SIGNATURE
ASSESSOR <b>M. Nadali</b>		



CSQ IS A CERTIFICATION SYSTEM OF IMQ, MANAGED IN COOPERATION WITH CESI AND ISCTI

STD: OHSAS 18001:2007

SUPPLEMENTARY PAGE

ACT. N°: 03

Page 3 of 3

FIRM	REGISTERED NAME <b>Matini Hospital of Kashan</b>	DATE <b>03/01/15</b>	FILE N° <b>22748</b>
------	---	-------------------------	-------------------------

The Occupational Health & Safety Management System (OH&S MS) surveillance audit was conducted as scheduled based on OHSAS 18001:2007 requirements, international, national and internal legal and regulations also the designed and documented OHS management system of company. The previous non-conformity was closed-out.

The scope is **“providing the educational and medical services in Eye and ENT”**

There is one Positive Point:

- Top management commitment to OH&S system and personnel awareness

The audit team has found the following Opportunities For Improvement (OFIs) which may lead to future non-conformities and need more attention:

- To provide appropriate key performance indicators for OH&S-MS
- Focus on summarizing the health monitoring results
- Better reporting to management review (more comprehensive inputs)

At last, there is a non-conformity which is not critical. So, the implemented OHS-MS IS IN COMPLIANCE with OHSAS 18001:2007 and the current certificate will be valid till the next year. The company will provide the corrective action plan to IMQ/Tehran office within established period. The next surveillance will be conducted based on related schedule.

CONTACT PERSON <b>Ms. Ghesmat Konandeh</b>	SIGNATURE
ASSESSOR <b>M. Nadali</b>	SIGNATURE 